
Voucher Terms and Conditions

Rozbrat 20

1. The voucher can only be redeemed at the restaurant where it was purchased. It is not possible to exchange a voucher bought for a specific restaurant for a voucher from another restaurant.
2. Vouchers are available in the following values: PLN 700, PLN 840, PLN 1,100, and PLN 1,350 (gross). Each voucher is intended for one person and can only be redeemed by a single individual.
3. Breakdown of vouchers:
 - PLN 700 gross voucher is for one person and entitles the holder to the Short Tasting Menu, including service, water, coffee, or tea.
 - PLN 840 gross voucher is for one person and entitles the holder to the Long Tasting Menu, including service, water, coffee, or tea.
 - PLN 1,100 gross voucher is for one person and entitles the holder to the Short Tasting Menu and a selection of six wines, including service, water, coffee, or tea.
 - PLN 1,350 gross voucher is for one person and entitles the holder to the Long Tasting Menu and a selection of eight wines, including service, water, coffee, or tea.
4. The services covered by the voucher include: a tasting menu from the current restaurant menu (up to the value of the voucher), full waiter service (the voucher includes service charges), water, coffee, or tea. For vouchers with wine pairing, the corresponding wine pairing is included. The voucher represents a comprehensive experience of the restaurant's offering, provided that the final bill does not exceed the value of the voucher.
5. The voucher's value is expressed in Polish zloty (PLN) and represents the maximum value of goods or services the holder can purchase at the restaurant.
6. The voucher cannot be exchanged for cash, and no change will be given if the bill is less than the voucher's value. If the final bill exceeds the voucher's value, the holder is required to pay the difference.
7. Vouchers cannot be exchanged for other dishes from the menu or different tasting menus and cannot be split among multiple people.
8. The voucher is valid for 6 months from the date of purchase. The validity of the voucher cannot be extended.
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10. The voucher can only be used once. It cannot be partially redeemed, regardless of its value.
11. To redeem the voucher, a table reservation must be made through the website www.rozbrat20.com.pl, and the staff must be informed of the intention to use the voucher before placing an order, preferably at the time of reservation. It is not possible to redeem the voucher after the bill has been issued without prior notice to the staff.
12. The restaurant is not responsible for lost or damaged vouchers after they have been handed over to the purchaser.

13. Vouchers received by a single entity cannot be combined, meaning that a customer with multiple vouchers cannot use them simultaneously during one visit to the restaurant.
14. The restaurant is not responsible for vouchers that have been damaged or lost after being handed over to the purchaser.
15. Vouchers do not cover takeaway, delivery, or catering services.
16. The voucher offer is not valid on selected holidays when the restaurant is closed or during private events. Information on excluded dates is available by phone or email.
17. Once the payment is credited to the bank account, the voucher will be distributed in the manner chosen by the customer at the time of purchase. The voucher can be delivered to a designated parcel locker or picked up in person by prior arrangement. Customers can also opt to receive the voucher electronically via email.
18. The holder is required to present the original voucher to the restaurant.
19. By receiving the voucher, the purchaser/user acknowledges that they have read, fully accept, and agree to comply with these terms and conditions.
20. The restaurant reserves the right to amend these terms and conditions. Any changes take effect from the date they are implemented by the restaurant, after the updated terms have been made available. The purchaser is considered to have accepted these terms upon payment.
21. Company name: DP Meat Consulting Sp. z o.o.
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